



SERVICE TECHNICIAN

SUMMARY

Service Technicians are on the front lines of our business. We strive to provide excellent service to our customers in every aspect of kitchen equipment services. Compensation is based on experience and is negotiable.

ESSENTIAL DUTIES & RESPONSIBILITIES

- Properly troubleshoot, diagnose, and repair cooking, refrigeration, Ice Machines, Ware-washing, HVAC and specialty food service equipment
- Needs to have mechanical aptitude, troubleshooting skills and ability to read diagrams and schematics
- Communicate with manufacturers as needed to help with diagnoses and parts identification, and for warranty services
- Install all parts ordered for the customer in a timely and professional manner and in line with company policy
- Produce accurate and timely administrative documents, such as work orders, time reporting, receipts, and truck stock inventory
- Follow safe work practices and accident prevention procedures
- Maintain a neat and orderly service vehicle, along with accurate parts and tool inventory
- Maintain productivity levels in accordance with company standards

QUALIFICATIONS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- High School diploma or equivalent
- Relevant technical training, licenses, and/or certifications (i.e. EPA, CFESA)
- 2 years of technical experience with refrigeration, appliance repair, kitchen equipment, HVAC, or relevant military service
- Valid driver's license and acceptable motor vehicle record
- Willingness and ability to be involved with the emergency on-call rotation that includes nights and weekends
- Self-motivated with the proven ability to prioritize and work independently with minimal direct supervision